

19<sup>th</sup> INTERNAL QUALITY ASSURANCE CELL MEET

Date & Time: March 30, 2026, at 11.00 am

Venue: Board Room, IV floor, MAHE Manipal

**Agenda:**

1. Review/follow up of actions from previous IQAC meeting
2. Review of actions initiated based on NAAC peer team observations
3. Review of Qualitative /Quantitative Metrics.
4. Best practices sharing and new initiatives
5. Review/approval of the Annual Quality Assurance Report
6. Review of Academic and Administrative audit outcomes (if conducted during the period)
7. Stakeholder Inputs (Suggestions for improvement)
8. Activities Planned for the year and their Progress
9. Agenda for Academic Council
10. Any other matter with the permission of the chair

Attendance as per the attendance register

Discussion:

The Vice-Chancellor chaired the meeting and the Director, Compliance / Coordinator, IQAC welcomed all to the meeting and continued the proceedings as per the agenda.

Sl. No.	Agenda Point	Discussion	Action	Responsibility	Target date
1	Review/follow-up of actions from the previous IQAC meeting	<b>Discussion Point:</b> Extension of ISO 50001 energy management to the Bangalore campus (Target April 2026)	Initial meeting with Deputy Director & entire team of General Services at Bangalore is completed. Internal audit training will be held next month. Target to complete the documentation by June 2026.	Director Gen. Services	June 2026
		<b>Discussion Point:</b> Vice Chancellor suggested that MAHE should establish a unified grid across all campuses in anticipation of the forthcoming 32 MW solar power project. Should consultancy services be necessary for this initiative, he is to be notified accordingly. A comprehensive study is to be prepared	The 29 RR no.s GO application submitted for Manipal, Mangalore and Bengaluru Campuses	Director Gen. Services	

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		and presented at the next board meeting. - DGS is responsible for conducting the feasibility study and submitting the corresponding report. (Target Feb 2026)			
		<b>Discussion Point:</b> Comparable studies are also required for water and waste management systems. - DGS to prepare the report	The first phase of the integrated water management project, with ₹16 crore sanction for sourcing water from the Swarna River, has been initiated with municipal approval. A meeting with the leadership team and municipality will be held shortly to finalise terms, following which work will commence. Two external vendors have been engaged to provide expert inputs for the integrated water management system.	Director Gen. Services	
		<b>Discussion Point:</b> Student rep from the MAHE Bengaluru campus, mentioned a structural concern regarding hostel facilities, specifically that attached washrooms lack adequate ventilation	The ventilation issue raised by the student is in Hostel Blocks 1 and 2, where we have common washrooms. This has been discussed with the Project Team, and the corrective measures will be taken up during the summer break	Projects team, B'lore campus	July 2026
		<b>Discussion Point:</b> VC recommended prioritizing digital transformation initiatives, such as implementing dashboards to support compliance efforts and integrating artificial intelligence to streamline repetitive processes. - To discuss and coordinate with IT team	IQAC MAHE B'luru campus has come up with an in-house developed dashboard. The same will be reviewed by QA MAHE, Manipal, and if found feasible to scale up, the same will be implemented across all the campuses.  <b>Action suggested:</b> VC emphasised the need for a uniform, university-wide digital system for quality and compliance requirements, covering all accreditations (NBA and regulatory) and report	Directors Compliance	

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			submissions. It was advised that systems be centrally developed and deployed across campuses rather than through fragmented approaches. Efforts should focus on consolidating comprehensive transaction-level data to enable consistent reporting from all campuses and institutions.		
2	Review of actions initiated based on NAAC peer team observations - Peer Team Report 2022 Observations	Presented the Peer team recommendations and actions taken report in the meeting held on Dec. 14, 2022.	For information	--	--
3	Review of Qualitative /Quantitative Metrics.	Two reviews of the quantitative metrics have been completed, and data have been strengthened, especially for placements and student activities. Submission of AQARs is on hold as the NAAC portal is yet to open under the new system. Further submissions will be taken up once the revised framework and timelines are officially released.	As discussed	IQAC Coordinator	
4	Best practices sharing and new initiatives	DoR has submitted the write-up on the following two Best practices: <ol style="list-style-type: none"> <li>1. Fostering a Culture of Student Research</li> <li>2. Aligning University Research with the Sustainable Development Goals for societal impact</li> </ol>	Has been included in the AQAR 24-25	--	--
		<u>New Initiatives</u> Presented and discussed in the MRM held on March 3, 2026	--	--	--

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5	Review/approval of the Annual Quality Assurance Report	There is no submission to NAAC this year. However, even though the compilation is completed, we are reviewing how some of the data can be improved. Will upload on our website after one more review.	As discussed	IQAC coordinator	After the reviews
6	Review of Academic audit outcomes (if conducted during the period)	<b>Academic Audit:</b> It was informed that the Dubai campus audit has been deferred due to prevailing geopolitical circumstances, while audits as per the approved calendar were completed for other campuses in the previous year.	VC emphasised the need to follow a clear annual calendar for academic and evaluation audits to ensure timely communication to all campuses. A structured audit calendar be prepared, with one audit planned per campus.	Directors Quality & Compliance / Registrar Evaluation	Continuo us
7	Stakeholders' Inputs/Suggestions for Improvement	<p><b>Discussion Point:</b> Inputs from Stakeholders:</p> <p><b>Students:</b> Students from KMC Manipal, MCODS M'lore and MTMC Jamshedpur indicated satisfaction with the various processes implemented at MAHE.</p> <p><b>TAPMI Manipal:</b> Student representative highlighted infrastructure issues in hostels during the monsoon, particularly water seepage, inconsistent washroom water supply, and muddy water during the June–August period. While drinking water availability was adequate, seepage affected living conditions at the start of the academic year.</p> <p><b>MAHE Bengaluru:</b> The student representative reported issues in hostel facilities, particularly inconsistent hot water supply in the newly constructed HB4 block, leading to water wastage before hot water availability. Mess food quality, especially South Indian food, was also reported as unsatisfactory. Additionally, delays were highlighted in issuing transcripts due to data migration,</p>	<p>VC emphasised the need for preventive maintenance, especially terrace-level repairs, to be completed before the monsoon. DGS was advised to study the issues and take timely corrective action.</p> <p>Hostel authorities were advised to review the solar water-heating system, explore circulation solutions to reduce water wastage, and resolve block-specific issues with general services. Mess-related concerns were to be addressed through the mess committee, with student</p>	<p>Director Gen. Services</p> <p>MAHE B'lore campus officials</p>	<p>Before the monsoon begins</p> <p>May 31, 2026</p>

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		<p>affecting graduating students with tight application deadlines.</p> <p>Teacher representative: No major concerns</p> <p>Alumni &amp; Industry Representative: Appreciation was expressed for the progress made towards ISO 50001 certification and the University's strong focus on energy management. The member also conveyed gratitude for the opportunity to serve on the Committee under the Chair's leadership.</p>	<p>participation encouraged. The delay in transcripts was explained as a transitional issue due to migration to the new SLCM system, with assurance of interim support for urgent requests and stabilization within the next one to two months.</p> <p>--</p> <p>--</p>	<p>--</p> <p>--</p>	<p>--</p> <p>--</p>

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8	Activities Planned for the Year and their Progress	Discussion Point: Activities Planned and their status		QA Team	As per the plan
		<b>Activities planned</b>	<b>Status</b>		
		NAAC – AQAR 2024-25 compilation and submission	Compiled data under review		
		Data submission to QS & THE World Rankings 2027 and QS Sustainability Ranking 2027	Data submitted for QS WUR 2027 on Feb. 11th. Data for THE WUR 2027 will be submitted before April 10, 2026		
		NIRF 2026 Ranking data compilation	Submitted within the deadline		
		Academic Audit at MU Jaipur/SMU & MAHE Jamshedpur/Bengaluru /Dubai Campus	Academic audit at MUJ was completed in May 2025, and at SMU in Dec 2025. The audit reports were submitted. Audit at the Dubai campus will be taken up shortly		
		Hand holding MGM College for autonomous status by UGC	Autonomous status has been granted to MGM College by the UGC and Mangalore University. Blueprint for the development of MGM is submitted to Management		
		MAGSCON 2026 – An International conference on Sustainability	Successfully organized Mar. 24-26, 2026, with a total of 297 registrations and around 170 poster presentations. All the participants appreciated the conference.		
		AICTE EoA for the AY 26-27 for courses run by WGSMA, MSIS, DoD, MSCE, and Online Education, MIT, TAPMI, and MAHE Bengaluru	Applications are submitted. Awaiting Extension of Approval		
		SMU NIRF Ranking analysis and expert advice	Completed on Dec. 9th.2025		
		ISO 9K, 14K & 50K recertification audit.	Recertified without any non-conformances. Also, brought 3 new colleges at Manipal and 5 colleges and administrative functions at Bengaluru campus under the ambit of ISO 9K & 14K certification		

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9	Agenda for the Academic Council	Nil	--	--	--
10	Any other matter with the permission of the chair	<p>Vice Chancellor suggested to invite Dubai campus student also from next IQAC meeting onwards</p> <p>Finally, the Vice Chancellor as the Chairperson of IQAC expressed gratitude to all members for their commitment and contributions, noting that this was his final IQAC meeting as Chair. He highlighted the role of IQAC as the University's internal quality conscience and an effective internal audit mechanism involving all stakeholders. Emphasis was placed on the University's focus on accreditation and third-party audits over rankings. Appreciation was conveyed to the Quality and Compliance teams, student and faculty representatives, and all members. Confidence was expressed that IQAC activities would continue to strengthen under the leadership of the incoming Vice-Chancellor, Dr. Sharath K Rao.</p>	To invite Dubai campus student	Director Compliance	Next IQAC meeting onwards

The meeting was adjourned with a thank-you note by the Director / Coordinator IQAC.

Sd/-

Director Compliance / Coordinator, Internal Quality Assurance cell